

AMENDMENTS TO THE SPECIFICATION

Please replace the paragraph at page 1, line 6 to line 10, with the following amended paragraph:

U.S. Patent Application No. 09/845,429 entitled “DYNAMIC GENERATION OF CONTEXT-SENSITIVE DATA AND INSTRUCTIONS FOR TROUBLESHOOTING PROBLEM EVENTS IN A COMPUTING ENVIRONMENT INFORMATION NEWORK SYSTEMS”, filed on April 30, 2001 ~~under Attorney Docket No. 10992465-1.~~

Please replace the paragraph at page 1, line 11 to line 13, with the following amended paragraph:

U.S. Patent Application No. 09/845,427 entitled “A PORTAL SYSTEM AND METHOD FOR MANAGING RESOURCES IN A NETWORKED COMPUTING ENVIRONMENT”, filed on April 30, 2001 ~~under Attorney Docket No. 10992434-1.~~

Please replace the paragraph at page 1, line 14 to line 17, with the following amended paragraph:

U.S. Patent Application No. 09/843,760 entitled “SYSTEM FOR DYNAMIC CUSTOMER FILTERING OF MANAGEMENT INFORMATION PRESENTED THROUGH A WEB-BASED PORTAL”, filed on April 30, 2001 ~~under Attorney Docket No. 100066-12-1.~~

Please replace the paragraph at page 1, line 18 to line 20, with the following amended paragraph:

U.S. Patent Application No. 09/843,887 entitled “DIGITAL SYSTEM FOR DISPLAYING TOPOLOGY MAP INFORMATION THROUGH THE WEB”, filed on April 30, 2001 ~~under Attorney Docket No. 10006654-1.~~

Please replace the paragraph at page 1, line 21 to line 24, with the following amended paragraph:

U.S. Patent Application No. 09/764,563 entitled "METHOD AND APPARATUS FOR CUSTOMIZABLY CALCULATING AND DISPLAYING HEALTH OF A COMPUTER NETWORK", filed on January 17, 2001 ~~under Attorney Docket No. 10006622-4.~~

Please replace the paragraph at page 1, line 25 to line 27, with the following amended paragraph:

U.S. Patent Application No. 09/843,888 entitled "SYSTEM FOR SECURE ACCESS TO INFORMATION PROVIDED BY A WEB APPLICATION", filed on April 30, 2001 ~~under Attorney Docket No. 10006664-1.~~

Please replace the paragraph at page 34, line 4 to line 26, with the following amended paragraph:

As noted above, FIGS. 10A-1G together illustrate an exemplary portal view profile 1000 while FIGS. 12A-12C together illustrate a portal view display 1200 resulting from the execution of portal view profile 1000 by service information portal 126. FIG. 12 is an illustration of the relationship between FIGS. 12A-12C. In addition, FIG. 13 is a detailed portal view display 1300 displayed by service information portal 126 when the user requested more detailed information than that shown in one module view window shown in FIG. 12. These examples will now be described below. Additional descriptions of these and other examples can be found in U.S. patent application No. 09/845,429 entitled "DYNAMIC GENERATION OF CONTEXT-SENSITIVE DATA AND INSTRUCTIONS FOR TROUBLESHOOTING PROBLEM EVENTS IN A COMPUTING ENVIRONMENT INFORMATION NETWORK SYSTEMS", filed on Apr. 30, 2001 ~~under Attorney Docket No. 10992465-4~~ and U.S. Patent Application No. 09/845,427 entitled "U.S. patent application entitled "A PORTAL SYSTEM AND METHOD FOR MANAGING RESOURCES IN A NETWORKED COMPUTING ENVIRONMENT", filed on Apr. 30, 2001 ~~under Attorney Docket No. 10992434-1~~, the specifications of which are hereby incorporated herein by

reference in their entirety. It is important to recall that these are examples only and that there are numerous other portal data miner modules 204 that can be utilized by the present invention. Furthermore, portal view management system 208 provides a view window in the portal view display into which the referenced data miner module draws the management information specified by the network administrator in an edit view provided by the data miner 204. The results of such specifications are provided to portal view management system 208 for inclusion in profile 716. Thus, the detailed control of data miners 204 varies. A few examples are provided hereinbelow and in the applications incorporated by reference.

Please replace the paragraph at page 37, line 19 to page 38, line 4, with the following amended paragraph:

This data miner module 204 generates an overall graphic such as a gauge, bar graph or the like indicating the overall health of the network, as reflected by specified characteristics. Generally, health indicators provide a view of the current state of the specified system, whereas reports provide historical information. For example, if an email server fails, a health indicator reflecting the health of the other email systems. In another example, when a network fails, a health indicator of the surrounding network nodes may be desired. Generally, the data miner 204 accesses the domain managers responsible for the nodes of interest to obtain such information. One suitable data miner module 204 for displaying the health of a group of entities, systems or services in network system 100 is disclosed in U.S. patent application No. 09/764,563 entitled "METHOD AND APPARATUS FOR CUSTOMIZABLY CALCULATING AND DISPLAYING HEALTH OF A COMPUTER NETWORK", filed on Jan. 17, 2001 ~~under Attorney Docket No. 10006622-1~~, the disclosure of which is hereby incorporated by reference herein in its entirety. This portal module reference 1006A includes lines 11-87 of portal view profile 1000, as illustrated in FIGS. 10A and 10B. The resulting module view window 1208A displayed by service information portal 126 in response to the processing of this block of code is shown in FIG. 12A.